

WHITELISTING APPLICATION FORM

Date submitted

PART A

APPLICANT DETAILS

Customer Name: _____
 ID/Passport Number: _____
 Contact No. 1: _____ Contact No. 2: _____
 Email Address 1: _____ Email Address 2 (if applicable): _____

REQUEST DETAILS

Card Product: Debit Card Credit Card Prepaid Card *(Tick where applicable)*

Card Number 1: First 4 digits Last 4 digits

Card Number 2: First 4 digits Last 4 digits

Card Number 3: First 4 digits Last 4 digits

Whitelisting Status: Temporary Permanent *(Tick where applicable)*

Duration of whitelisting (If Temporary) Start Date: End Date:

Duration of whitelisting (If Permanent) Start Date: (where applicable)

Justification: _____

DECLARATION

- 1) I/We certify this information is true and correct and authorize Guaranty Trust Bank (Kenya) Limited ("the Bank") to contact any source for confirmation.
- 2) I/We confirm that the Bank has issued me/us with a Mastercard branded card. I/We understand that to secure the card from fraudulent transactions on usage at various pay points, there are a set of security rules the Bank has set with Mastercard. These rules therefore may cause card transactions declines depending on the type of transaction, location, Merchant type, transaction value amongst other parameters considered as high risk, especially when such transactions are done outside of Kenya.
- 3) I/We understand that the Bank reserves the right to accept or decline this application without giving reasons and without any liability whatsoever on the part of the Bank.
- 4) I/We hereby agree to indemnify the Bank against all loss, claims, costs, expenses and damages arising as a result of the Bank accepting this application.
- 5) I/We understand that despite the Bank accepting this application at its own discretion, card transactions may still be declined due to factors beyond the Banks control and the Bank will not be liable for any loss, claims, costs, damages or inconveniences arising as a result of such declines.

I/We _____ confirm that I/We have read and understood the contents of the declaration and hereby agree to be bound by the said terms.

Date:

Signature: _____

PART B

APPROVAL

For the Bank's use ONLY		
Status of request	Approved	Declined
Remarks		
Signature		
Date		